

TRICARE Dental Program (TDP) – Important Information for Dentists

Teledentistry for Emergency Dental Care Diagnosis

Due to COVID-19, the TDP includes teledentistry as a mode of emergency dental diagnosis for TDP members. The following codes may be utilized:

- D9995 teledentistry – synchronous; real-time encounter
- D9996 teledentistry – asynchronous; information stored and forwarded to dentist for subsequent review

Evaluation Process Teledentistry evaluations should be conducted using video or photograph.

Claims Submission: Claims for teledentistry services must include **two** separate procedure codes: A D9995 or D9996 **AND** a D0140 to be eligible for payment.

Reimbursement: D0140 (limited oral evaluation) will be reimbursed at the TDP fee schedule when accompanied by a teledentistry code, subject to the frequency limitations, below.

Frequency limitations apply, per TDP enrollee:

- One teledentistry code (D9995 or D9996) is allowed in a consecutive 12-month period
- Teledentistry codes will be applied to the D0140 frequency limitation (one is covered in a consecutive 12-month period)